Terms and Conditions
By purchasing goods or services from Conferences and Events Limited for the **2022 ICSHMO conference**, the customer is deemed to accept these Terms and Conditions. We may amend these Terms and Conditions at any time.

Event Cancellation and Refund Policy
We understand that circumstances can change. At any point prior to the event you are welcome to contact us in writing to nominate a substitute delegate at no extra charge. A full refund less a $100 service fee will be issued for cancellations received on or before **19 December 2021**. No refunds will be issued after **19 December 2021**. Non-payment does not constitute cancellation.

Payments
Full payment MUST be made at the time of registration. Once registration is received a confirmation email and tax invoice/receipt will be issued. Any accounts must be paid in full 7 days from the invoice date or 10 business days before the conference start date, whichever comes first. Early bird registrations must be paid by **19 December 2021** or the full registration fee will be charged. The organisers reserve the right, without notification, to cancel outstanding registrations any time after 7 days from the date of a tax invoice being sent. If payment is not received prior to the **2022 ICSHMO conference** start date, attendance will be granted only after full payment is made via credit/debit card.

Registration Credit Card Payments
We will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by Windcave. Windcave makes the following statement on security:
"Windcave is committed to data security. Windcave uses a variety of technologies and procedures to help protect personal information from unauthorized access, use or disclosure. For example, Windcave stores the data in computer servers with limited access that are located in controlled facilities secured by advanced surveillance and security technology. When Windcave transmits sensitive information (such as a payment card number), Windcave protects it through the use of encryption, such as the Secure Socket Layer ("SSL") protocol. Credit card details stored onsite are encrypted using 168bit 3DES encryption. Windcave is a level 1 certified PCI-DSS compliant provider." 23 Oct. 19 You can read their full privacy policy Click here

Payments by credit card can be made with Visa or Mastercard and may incur a transaction fee.

Accommodation Policy

Accommodation must be booked via the link provided on the conference website. Conference & Events Ltd are not responsible for any of your accommodation booking and payments. Please ensure you read and understand the hotel's terms and conditions as they vary from one hotel to another. It is your responsibility to contact the hotel directly for any amendments or cancellation and all payments.

Privacy Policy
By completing this registration form, you acknowledge that the details supplied by you may be made available to the **2022 ICSHMO conference** Committee, the venue and accommodation providers (for the purposes of room bookings and **2022 ICSHMO conference** related items only). Your details will be included in the delegate list unless you have indicated otherwise on the registration form.

Insurance
It is strongly recommended and your responsibility to have insurance to cover medical, travel, and registration expenses in the event of unforeseen circumstances.

Liability and warranty
The Consumer Guarantees Act 1993 applies to the sale of goods or services to consumers. If the goods or services are acquired for a business, then our liability is limited to the contract price.

Disclaimer
The convenors reserve the right to change activities, topics and presenters where necessary. Neither the organisers (Conferences & Events Ltd) nor the convenors shall be liable for any loss caused by the cancellation or abandonment of the event where such cancellation is due to Force Majeure. The term "Force Majeure" means any circumstance beyond the reasonable control of the organisers including but not limited to war, hostilities (whether war be declared or not), terrorism, aircraft hijacking, military operation, riot, civil war, rebellion, civil commotion or unrest, natural disasters, Acts or Regulations of government, refusal to grant visas, explosions, transport delays, transport difficulties and the insolvency of airline carriers. The organisers will use all reasonable efforts to conduct the event despite the intervention or occurrence of any such cause. Attendees are advised that photographs and videos may be taken during the event and reproduced for promotional purposes.

COVID 19

Please see Unite against COVID-19 (covid19.govt.nz) for details on the latest government information regarding Covid 19. From government indications to date, all attendees will need to be fully vaccinated at the time of the conference to be able to attend. It is likely that you will be asked to present your vaccination certificate on arrival. Conference & Events Ltd will endeavour to ensure a safe environment but no responsibility is accepted by Conference & Events Ltd if a Covid 91 outbreak occurs during, or as a result of, the conference. There is a risk of exposure to Covid 19 at any public event. By agreeing to these Terms and Conditions and attending the conference, you accept this risk. Conference & Events Ltd, MetSoc, AMOS and AMS will not be held liable for the results of sickness occurring as a result of attendance at the conference.

In person tickets must be purchased more than 21 days prior to the event.

Short notice abandonment due to government regulation terms: If the in-person conference cannot go ahead due to government regulation or you are unable to travel to attend the in-person conference due to government regulation, then your in-person registration will be converted to an online registration. If the change in government regulation is less than 7 days prior to the start of the conference or during the conference then no refund for the fee difference will be offered. If the change in government regulation occurs between 21 days and 7 days prior to the conference then a 50% refund of the fee difference will be offered. If the change in government regulation more than 21 days prior to the conference then the full fee difference will be refunded.

If government regulation limits the number of attendees to a number which Conference & Events Ltd and MetSoc deem to make the in person conference unviable, then the conference will be deemed unable to go ahead due to government regulation and the **short notice abandonment due to government regulation** terms will also apply.

The government has issued guidelines about what to do if you have cold or flu like symptoms: https://covid19.govt.nz/health-and-wellbeing/protect-yourself-and-others-from-covid-19/stay-home-if-youre-sick/ . In the event you are unable to attend the conference due cold or flu like symptoms and/or compliance with any other government covid-19 regulation, then the **short notice abandonment due to government regulation** terms will also apply.

conferences & events
The Benchmark Professional Conference Organisers
www.confer.co.nz